



For general services

The Fees Policy

Fees are charged on the basis of two key considerations:

- The income level of the person receiving the service,
- The person's ability to pay the fee.

WCHS is committed to ensuring that the services it provides are affordable for all members of the community. The WCHS fees policy is based on the Department of Human Service's Community Health Fees Policy. Under this policy all Victorian Community Health agencies are required to charge fees.

The Charging System

To determine what fee you'll be asked to pay, WCHS is required to follow the steps below:

Step 1: Consider your income

	Income Level	Income Range
Pension	Low	
Health Care Card	Low	
Single	Low	Less than \$29,150
	Medium	\$29,150 - \$64,236
	High	Greater than \$64,236
Couple	Low	Less than \$48,728
	Medium	\$48,728 - \$85,783
	High	Greater than \$85,783
Family (with one child) (Plus \$5,028 per additional child)	Low	Less than \$53,756
	Medium	\$53,756 to \$90,432
	High	More than \$90,432

Step 2: Consider additional medical costs or costs of disability

The following list is a guide to such costs:

Pharmaceutical or medication costs
Aids and equipment for medical purposes including continence products
Specialist care
Additional school costs
Special foods
Temporary care or respite
Special clothing
Utilities where there is higher than average use due to a disability
Medical supplies
Increased property costs where this is related to the additional cost of disability
Increased transport costs due to disability
Health insurance costs due to disability
Cost of health services

Following these steps, the fee you pay will be based the following guidelines. Because your financial situation and/or service requirements may change, we will periodically review the fees you are charged. You can ask us at any time to reconsider the fees you are paying.

Fees can be reduced or waived if you experience difficulty in paying the determined fee. No one will be denied a service because they are not able to pay fees.

Fees for Children's Services

Service/Activity/ Population Type	Low Fee	Medium Fee	High Fee	Notes
Children under 18	Screening: \$8 Individual sessions: nil	Screening: \$12.50 Individual sessions: \$12.50	Screening: \$80 Individual sessions: referred out	
	Assessment Report: \$10	Assessment Report: \$10	Assessment Report: \$10	One off fee to cover the cost of a doing a standardized assessment and report
Group activities for children under 18	\$10 resource charge regardless of number of sessions	Group fee based on \$5 per session	Group fee based on \$12 per session	Sessional fee to cover the cost of food and activities provided in the group program

Fees for Services to Adults

Service/Activity/ Population Type	Low Fee	Medium Fee	High Fee	Notes
Group activities	\$5 per session or \$40 per group more than 3 sessions	\$5 per session or \$40 per group more than 3 sessions	\$5 per session or \$40 per group more than 3 sessions	\$40 for 10 exercise sessions when purchased up front \$40 for group education programs Eg. better health,
	\$30 per group of 3 or less sessions	\$30 per group of 3 or less sessions	\$30 per group of 3 or less sessions	Eg. diabetes education
Health promotion	nil	nil	nil	
Allied health services	\$8 per consultation	\$12.50 per consultation	Referred out where possible	
Diabetes Nurse Education	\$8 per consultation	\$12.50 per consultation	Referred out where possible	
Counselling/ casework	nil	nil	Referred out where possible	
Other services such as: report writing, court attendance, secondary consultation	Fee to be negotiated	Fee to be negotiated	Fee to be negotiated	
Items will be on-sold at purchase cost	Cost recovery	Cost recovery	Cost recovery	Items such as: aids and equipment, books, orthotics

WCHS prioritises its services to those who are on a low – medium income. High income earners are encouraged to use private services.